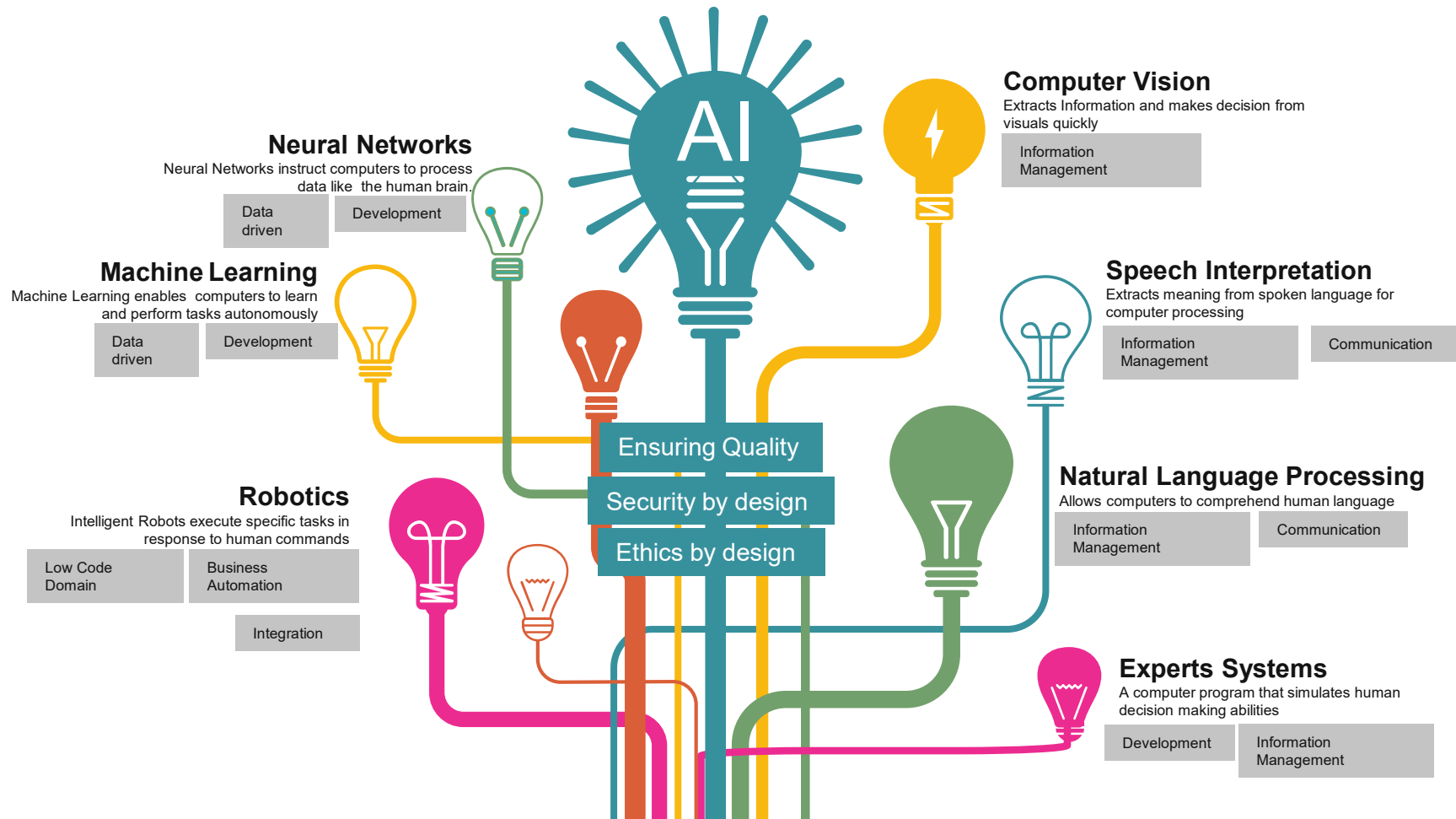


Microsoft Copilot Kickstart Program

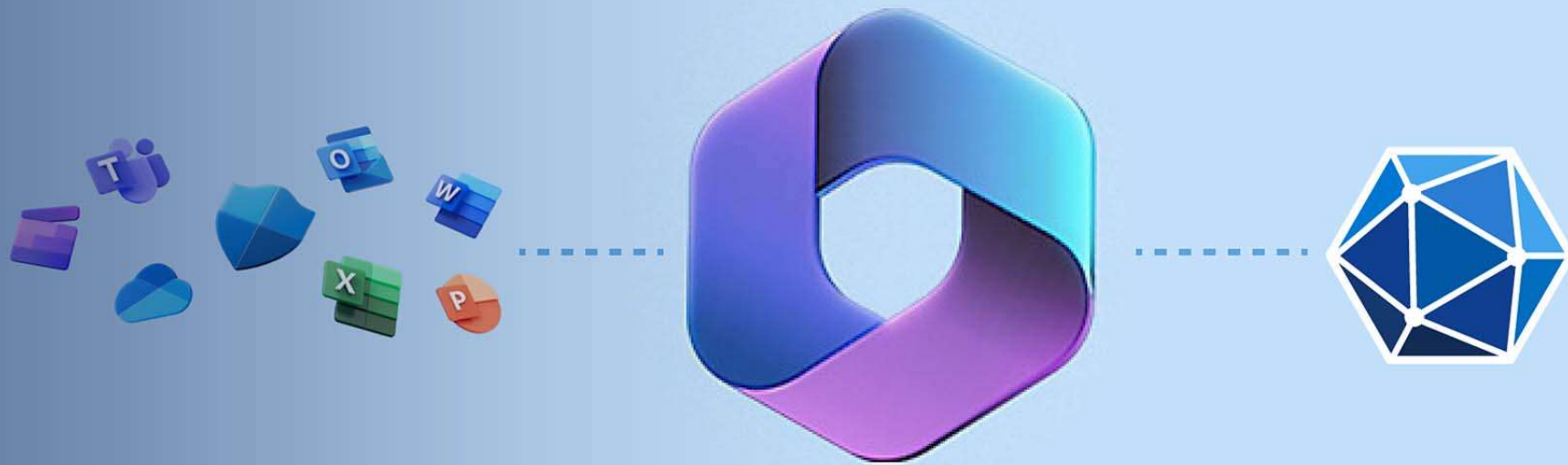
Successfully roll-out Microsoft Copilot for your organisation



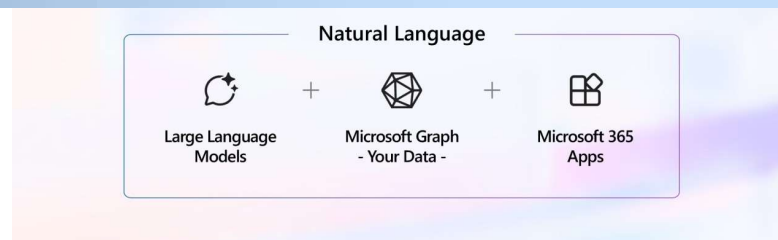
Building blocks in Artificial Intelligence domain.



Microsoft Copilot

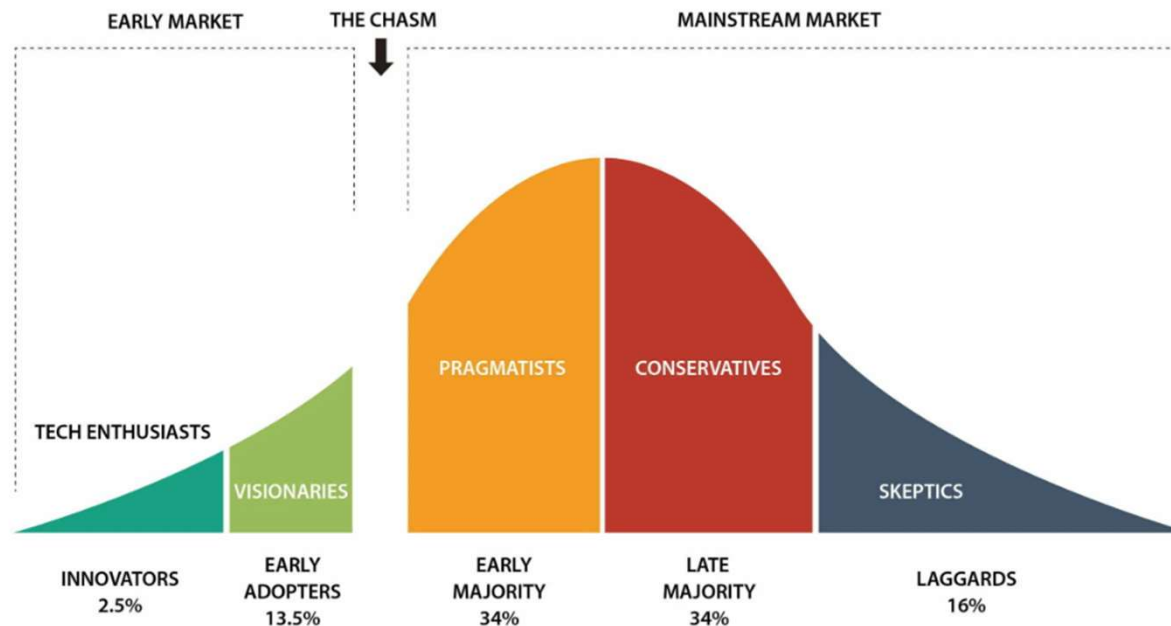


Microsoft Copilot is a companion app that helps in processing information & creating content based on available information in all digital workplace tools of the M365 Suite.



What is the biggest challenge in rolling out AI & Copilot?

Only 16% will use it out of free will.



Functional Arguments
What can I do with it?
How does this work?

Will it contribute to my work?
Is it safe to use?
Can I trust it?
Is it allowed?

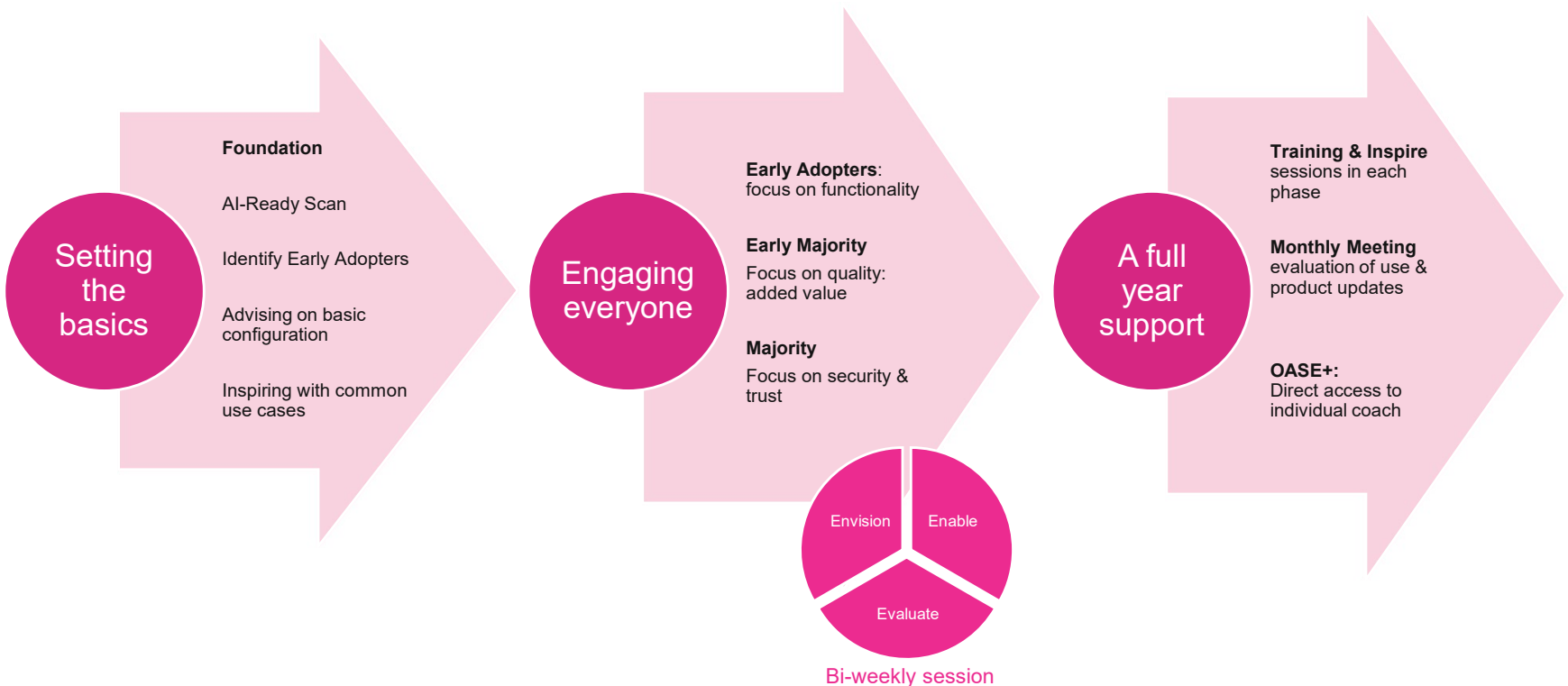
Copilot Kickstart Program





Copilot Kickstart Program

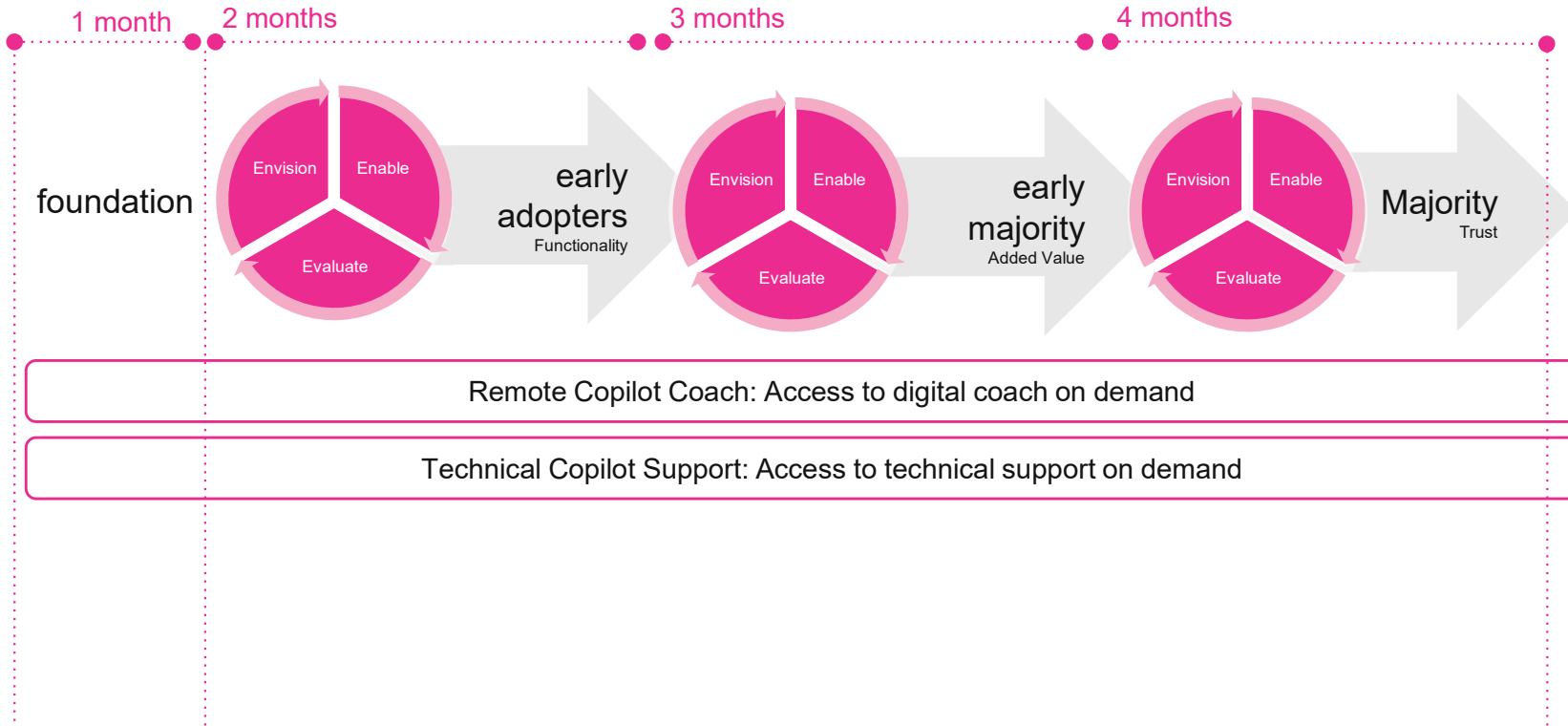
1 year guidance, following the pace of your population: guaranteeing ROI





Copilot Kickstart Program

1 year guidance, following the pace of your population: guaranteeing ROI





Team

Project Team, Digital & Technical coaches on demand

Xylos Project Team

Project Manager

Digital Workplace Consultant
Copilot Coach

Customer Project Team

Project Owner

Stakeholders in Management
Stakeholders of 3 main user groups
Stakeholders in business groups

Oase+

Digital Coach
Technical Engineer

All Copilot Users



Project Governance & Implementatie

Strategisch	<ul style="list-style-type: none">• Project follow-up Meeting (budget, scope, blocking issues, ...)• Adoption Report• ROI reporting naar management	quarterly
Tactisch	<ul style="list-style-type: none">• Project follow-up Meeting• PM -> status, planning, budget, risks, issues, changes, ...• Oase+ report out• Adoption Report	monthly
Operationeel	<ul style="list-style-type: none">• Inspire Sessie voor de betrokken groep: beantwoorden vragen, inspiratie met nieuwe functionaliteiten en use cases• Individuele Coaching via Oase+	bi-weekly

Spare Slides

Challenges of rolling out AI

What is holding us back?

1. Lack of AI knowledge and expertise
2. Difficulties determining the costs and revenue of AI
3. Lack of trust in the quality of AI results
4. Resistance to change
5. Unfamiliarity with what the sector has to offer
6. Integrating AI in the companies long-term strategy

Why do companies implement AI

Common use cases

1. **Customer Service and Support**
 1. Chatbots and virtual assistants
 2. Personalisation
2. **Data Analysis and Decision Making**
 1. Big Data Analytics
 2. Automated decision systems, assisted decision making
3. **Productivity Gain**
 1. Automation of routine tasks
 2. Enhance collaboration
 3. Automated document processing
 4. Intelligent Search Capabilities
 5. Knowledge Extraction and management
4. **Operation Optimization**
 1. Supply Chain Management
 2. Predictive Maintenance

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