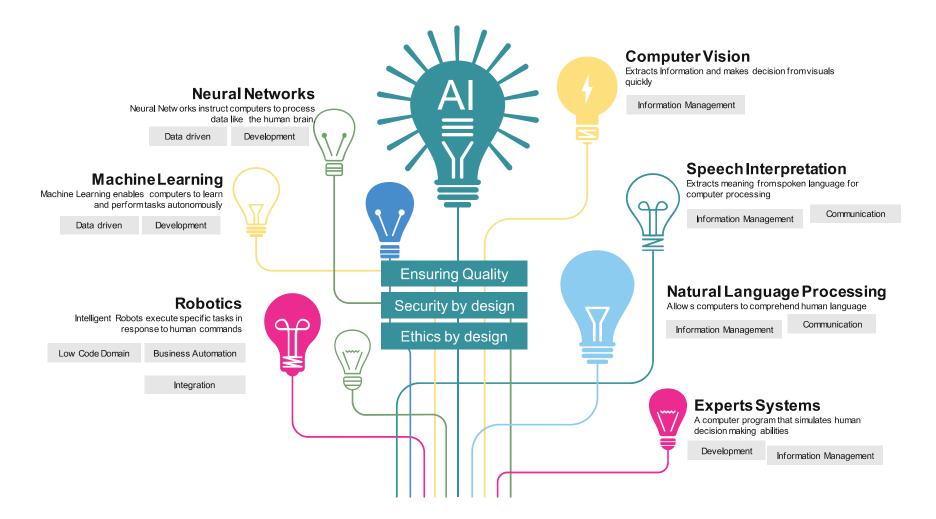
ManualMate

Streamline Your Technical Queries with ManualMate - Save Time and Boost Efficiency



Building blocks in Artificial Intelligence domain.



Copilot Studio



Microsoft Copilot is a companion app that helps in processing information & creating content based on available information in all digital workplace tools of the M365 Suite.

Current Challenge

Digital Workers Are Struggling ...

47%

Get irrelevant

36%

32%

Struggle to find information to effectively perform their job

Get irrelevant notifications Miss or fail to notice important updates due to number of apps or volume of information

Make wrong decisions due to lack of awareness

n = 4,734 to 4,802; All Digital Workers Excluding "Not Sure/Not Applicable"

Q: Select how often you have encountered the following situations in your organization. Source: 2022 Gartner Digital Worker Survey

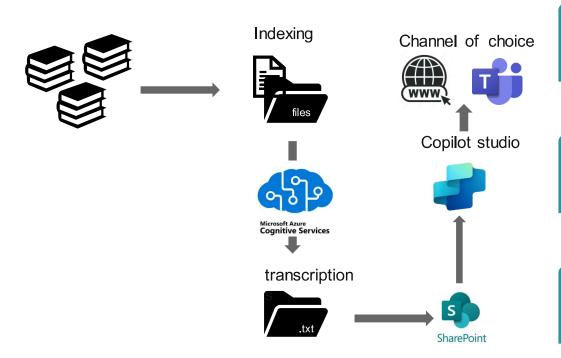
Footnotes: The following percentages have been calculated by summing up responses for sometimes, frequently, usually and always.

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Gartner.

ManualMate

1 week project, setting up a chatbot on a selected set of documentation items.

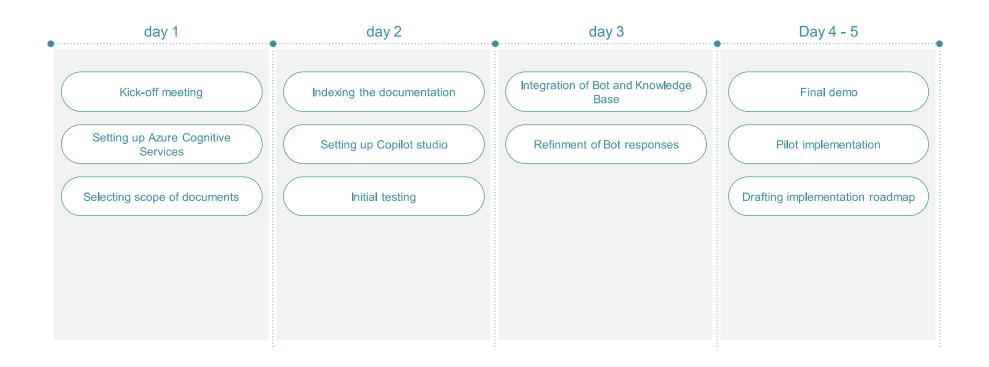


Selecting the right documentation

Implementing Copilot studio to leverage the knowledge base in a conversational way.

Publish the bot online or integrate in Teams

Project approach



Team

Project Team, Digital & Technical coaches on demand



Project Governance & Implementatie





Fase	Deliverable	Betrokken gebruikers	Budget
Day 1	Project plan documentsInitial list of DocumentsFoundation layer in M365 Platform	Project Manager Developer Al Engineer	
Day 2	Indexing the documentationInitial testing	Project Manager Developer Al Engineer	
Day 3	 Integration of bot in a Teams environment Refinement of bot responses 	Project Manager Developer Al Engineer	
Day 4 – 5	 Pilot implementation Collection of feedback and adjustments Implementation roadmap for production go-live 	Project Manager Developer Al Engineer	
TOTAAL			€ 12.500