



More than what you think.

SAP on Azure FlextremeBIMS – (BASIS & Infrastructure Managed Services)

YASH Technologies redefines excellence in SAP BASIS & Infra Managed Services (BIMS) to empower your business. We equip your organization with the tools necessary to alleviate the burden on your administrative team and ensure your SAP systems operate optimally, keeping pace with evolving industry standards. Our comprehensive suite of services provides your SAP environment with flawless operations and continuous improvements, allowing you to focus on your business.

YASH SAP BASIS & Infrastructure Managed Services enables organizations to optimize SAP operations effectively. The FlextremeBIMS support covers Rise with SAP and On-Premise systems, ensuring smooth management and maintenance. As a part of this model, we provide services in below areas:

SAP Application	BTP/SaaS SAP Application	Database	OS	Infrastructure
<ul style="list-style-type: none"> All SAP Applications RISE-Private & On-Prem 	<ul style="list-style-type: none"> Administration Ariba, SAC, IBP, SuccessFactors, etc 	<ul style="list-style-type: none"> HANA, Sybase, MaxDB MS SQL, Oracle, DB2, etc. 	<ul style="list-style-type: none"> Windows Linux 	<ul style="list-style-type: none"> Data center Azure

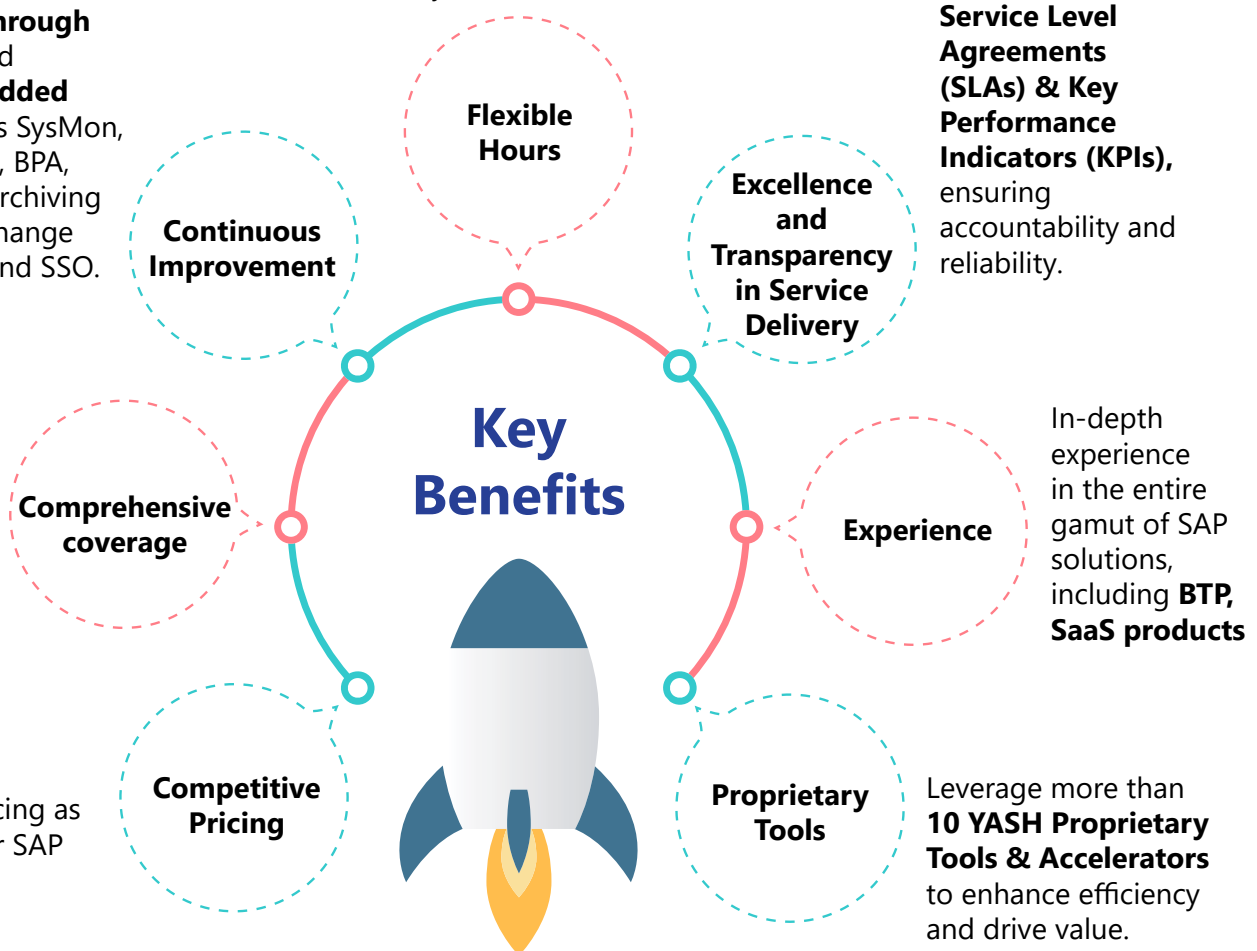
Choose from flexible support hours ranging from **8x5 to 24x7**, tailored to meet your business needs.

Drive continuous improvement through **automation** and various **value-added services** such as SysMon, IntMon, BPMon, BPA, BPDdoc, BPCA, Archiving Assessments, Change Management, and SSO.

Experience transparent support with predefined **Service Level Agreements (SLAs) & Key Performance Indicators (KPIs)**, ensuring accountability and reliability.

Benefit from SAP application support in more than **15 mission-critical** areas and monitoring through Azure Monitoring, ensuring holistic support.

Transparent pricing as low as **\$350** per SAP system.



YASH's Expertise in SAP AMS:

Empower your business with YASH SAP FlextremeBIMS. Our comprehensive service leverages the best practices curated by YASH's SAP Infrastructure CoE and offers a factory approach that combines proprietary tools & accelerators, transparent pricing, and a flexible support model to boost efficiency and value.

The YASH Superlative:

- 25+ years of experience transforming SAP Landscapes
- Well-defined knowledge transition framework
- Accelerated project progression and reliable quality assurance
- Multi-tiered oversight and governance mechanism, including comprehensive periodic reporting on performance metrics
- Highly qualified team of SAP-certified professionals trained in cross-functional processes with proven technical acumen
- Interventions backed end-to-end by YASH SAP CoEs and the Technical Support SMEs
- Faster team Ramp-Up and Ramp-Downs

Customer Success:



Transforming Insulin Management with YASH AMS

Client:

A leading medical device company specializing in insulin management systems headquartered in the USA.

Business Need:

Seeking robust Application Management Services (AMS) support for SAP S/4HANA to streamline ongoing operations.

Solution:

- Deployed a comprehensive AMS framework to support RISE with SAP - SAP S/4HANA, GTS, BTP, SAC, Mobile Start, and more.
- Enhanced ongoing support operations through proactive monitoring, automation, and optimization initiatives.

Benefits:

- Achieved a **cost reduction of 20%** through streamlined support processes and automation
- Increased **operational efficiency by 30%**, reducing resolution times and improving productivity across support teams.



YASH'S BASIS AMS Support Delivers Big Savings for a Leading Farm Equipment Manufacturer

Client:

An American multi-billion corporation that manufactures agricultural machinery, heavy equipment, forestry machinery, diesel engines, drivetrains, and lawn care equipment. They also develop drivetrain components and engines for industrial and marine equipment and generator drives.

Business Need:

Seeking robust Application Management Services (AMS) support to maximize SAP performance, minimize downtime, and optimize resource allocation.

Solution:

- **24x7 support for 350+** SAP systems
- Nearly **200 tickets** weekly
- Successful rollouts in **China, India, and Brazil**
- Initiated batch consistency project for uniform load distribution
- Real-time monitoring of SAP applications worldwide using **SolMan Technical Monitoring**

Benefits:

- Generated up to **\$3 MN** (\$3,089,601) in cost savings, including server disk and CPU Time savings
- **60% reduction** in resolution time
- Achieved zero tickets in BASIS queue twice out of nearly **200 tickets** weekly
- Reduced shift resources from **9 to 2 post-SolMan** Tech Mon implementation.
- Cut execution time by up to **21 times** for long-standing jobs.
- Cleared **11 million** redundant records, reclaiming disk storage space and driving cost savings.

Why Choose YASH for Your SAP Infra Application Management?

Benefit from our proprietary FleXtremeBIMS framework designed to simplify Infrastructure & Application maintenance and optimize costs. YASH's vast array of value-added services ensures your SAP environment operates at peak performance. Our comprehensive Managed Services encompass system administration for multiple SAP applications, including On-Prem & SaaS versions, Operating systems, Databases, and proactive monitoring to ensure uninterrupted system functionality. Partnering with YASH, you can achieve operational excellence.

Experience excellence, innovation, and growth with YASH!

For more information, Contact YASH Technologies today at info@yash.com

Global Presence: **AMERICAS | EUROPE | APAC | MEA**

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