

Identity and Access Management Assessment and Optimisation

As the barriers blur between who is in your network and who is out of it, organisations are struggling to manage identities for their employees and their external partners and contractors.

Zetta's Identity and Access Management (IAM) Assessment and Optimisation service is a deep dive into your organisation's identity strategy, tailored to your requirements.

Business challenges

In the modern world, an identity system in the cloud is your control panel to connect everything, giving you visibility over your entire digital estate, ensuring only the right people have the right access to the right resources, and keeping the bad actors out.

The top identity management challenges experienced by organisations are:

- An explosion of apps, devices, and users across and outside of the corporate network
- A shift to hybrid work, putting more pressure on IT to enable flexible and productive experiences for dispersed workforces while maintaining secure user access
- An increase in identity attacks
- The evolution of regulations and compliance policies
- Demands for increased productivity and IT modernisation, enabled by identity.

Zetta Service Offering

Zetta will assess your organisation's current identity posture and create a high-level architecture, design, recommendations, and roadmap with Azure Active Directory as the universal identity platform that will help you manage and secure all your users and access to all your apps.

Objectives

- Discover your organisation's identity security posture and baseline, including your application landscape related to identity
- Create a high-level architecture and design with an implementation roadmap and recommendations for:
 - Azure AD Application management
 - Identity fundamentals
 - Self-service password reset
 - Multifactor authentication
 - Conditional access, passwordless and endpoint compliance, focusing on application identity
- Define the next steps.

Associated products

- Microsoft 365 and the security components of Microsoft 365
- Microsoft Secure Score
- Azure Active Directory and Azure Security Services
- Microsoft Cloud App Security

Engagement

- Zetta begins the engagement with a **Workshops and Interviews Phase** during which the **Current State Review** of the existing identity environment is performed.
- The **Architecture Phase** starts with a Microsoft identity platform value workshop and demonstration. Once this is complete, design and architecture decisions are captured in a **High-Level Architecture and Design document**.
- After the design completion, Zetta generates the **Recommendations and Roadmap document** and conducts the **Recommendations and Roadmap Workshop**.

Deliverables

This engagement will produce the following deliverables:

1

**High-Level
Architecture and
Design document**

2

**Recommendations
and Roadmap
document**

3

**Recommendations
and Roadmap
Workshop**

Time frame

From our experience, these engagements take approximately four weeks.

Intended target market

This service suits a broad range of verticals and organisations, from mid-sized to enterprise. This engagement can also be customised to fit specific outcomes if required.

Cost and resourcing

This fixed-outcome engagement is priced at \$25,950 and is delivered with full project management by a Technical Architect over a four-week period.

Zetta will customise this engagement on request.

Simplifying a complex world

We help our clients to digitally transform and manage their ICT infrastructure. Leveraging our unique intellectual property (IP) and the Microsoft 365 platform, our team helps clients from design and architecture to implementation and management. Specialising in Modern Work, Security, Cloud & Infrastructure solutions we enable your journey towards improving workforce productivity and organisational cybersecurity posture.

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