

# Modernizing Enterprise Case Management with Microsoft D365

### THE CHALLENGE

Many enterprises rely on **manual processes**, disconnected systems, and **paper files for managing cases/claims**.



### **ZCS SOLUTION**

With accelerators & deep expertise, we help agencies go live faster, reduce risk, and drive better outcomes.





Case Management

## Built for **Enterprise Success**

### **KEY TECHNOLOGIES**



Microsoft
Dynamics 365
Customer
Service



Power Platform
Power Automate,
Power Bl



Azure Entra ID



Document Management via SharePoint



Azure OpenAl

## A WINNING COMBINATION

## Zion Cloud Solutions & Microsoft D365



**Enterpise Expertise** 



Proven Accelerators

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Security & Compliance First

## Human-Centered Design



Actionable Insights



Scalability & Flexibility



### **Our Customers**







For a personalized demo of ZCS Case Management,

## Contact us





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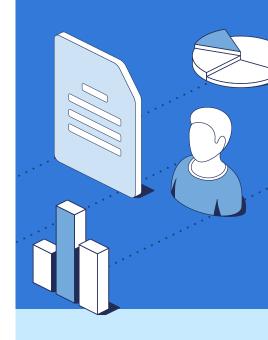
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## **KEY BENEFITS**



Faster Case Resolution



Unified View



Data-Driven
Decisions



Audit-Ready Processes



Enhanced Customer Experience