

Teams Direct Routing Workshop

Teams Direct Routing can appear to be a complex deployment at first glance. Our consultants are here to demystify Teams Direct Routing solution. We will start by showcasing a complete workflow of Direct Routing. We will assess your existing infrastructure and let you know what you need for successful implementation. We will also show you the built-in tools that you can use to monitor your environment.

At the end of this workshop, you will have a set of recommendations that will help you move forward with your deployment plan.

We are **Microsoft Silver Partner in Communications**, which means our consultants are certified by Microsoft in Communications related competencies. You will be working with a consultant who is not just certified but also has vast experience in deploying Teams Direct Routing.

Deliverables:

- Review and assess your current SBC, Skype for Business and any other VOIP solutions
- Review and assess your Microsoft 365 capabilities for Teams Direct Routing
- Review and assess features along with applicable licenses
- Showcase and demonstrate how Direct Routing works in a lab environment
- Identify use case scenarios and recommend action plan
- Review and access workload for Enterprise Voice
- Demonstrate monitoring and reporting capabilities within teams
- Showcase Teams Auto Attendant and Call queue features with Direct Routing

Assessment is limited to one site, one location and one tenant only. For larger environment please contact us directly, we will customize this offer.

Next Step:

Provide a high-level recommendation for adopting Teams Direct Routing. These set of recommendations will have actionable items to move forward with deployment.

To learn more please click the **“Contact Me”** option on the main page of this offer.

