

Teams Direct Routing Workshop: Agenda

Prior to delivering the workshop we will send you a questionnaire to understand your requirements. Based on that, we can customize the workshop. Below is a typical agenda for this workshop.

Day 1:

- Brief Overview of Direct Routing
- Difference between Teams Direct Routing and Direct Routing service
- Understand pre-requisites including Licenses for Microsoft 365 and SBCs
- Overview of our Assessment process

Day 2:

- SBC specific presentation (you will let us know which SBC or SBCs you want to focus on)
- Assessment of your current telephony infrastructure (including SBC) *
- Assessment of your Microsoft 365 and/or Azure environment *

Day 3:

- Overview of Configuration and Policies
- Overview of dial plan and voice routing policies
- Discuss assessment findings

Typical **assessment is limited to one SBC, one tenant and/or one geographical (site) location.*

Additional Requests:

If you are interested in advanced features such as Auto Attendants and Call queues, or you have multiple SBCs, Sites etc. - we can add that to the agenda.

To learn more please click the “**Contact Me**” option on the main page of this offer.

