zendesk

Build better customer relationships

Good customer relationships take work. They require knowledge and the tools to get the job done right. That's what Zendesk is for. Our products allow businesses to be more reliable, flexible, and scalable. They help improve communication and make sense of massive amounts of data. Above all, they help turn interactions into lasting relationships.

- **Everything is easy.**
  Get started quickly and adapt as you grow.

- **Flex to fit.**
  Build on customizations, and embed in native web and mobile environments.

- **Data at the core.**
  Learn from customers, see how you're doing, even predict and automate with machine learning features.

- **Strategic partnership.**
  Get help every step of the way and learn how to optimize your customer experience.

---

lonely planet

"Implementing Zendesk was a very easy process. We had great support. It was very easy to onboard our staff and get people up and running."

Darragh Kennedy,
Head of Cloud Services

slack

"I don't know where we will be in six months, but I can trust that there's enough flexibility in Zendesk to handle it when we get there."

Ali Rayl,
Director of Customer Experience

shopify

"Zendesk has great software, and they've built a fantastic trust pact with us. If anything happens, Zendesk has our backs and we have theirs."

Chris Wilson,
Director of Tech Support

---

zendesk

The Zendesk Family

Our growing family of products is built for relationships first. They help organizations understand their customers, improve communication, and offer support where and when it's needed most. The products work closely together, sharing data, customer history, and communication channels, so your team can too.

support

A beautifully simple system for tracking, prioritizing, and solving customer support tickets

help center

A self-service destination featuring knowledge base articles, community forums, and a customer portal

chat

Live chat software that provides a fast and responsive way to connect with customers in the moment

talk

Call center software that allows for more personal and productive phone support conversations

message

Message software that helps companies engage customers on their favorite messaging apps

connect

Customer intelligence software built for targeted campaigns and proactive engagement

explore

Analytics to help measure and understand the entire customer experience