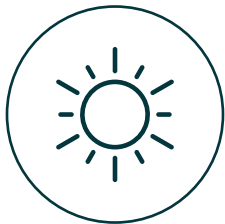


Connect where it matters to your customers

ZENDESK MAKES IT SIMPLE TO BE SUCCESSFUL WITH MULTICHANNEL SUPPORT

Improve the customer experience by serving your customers on the right channels

Zendesk Support keeps multichannel support simple by making it easy to integrate new channels and by bringing each channel into a single interface. This means agents no longer have to waste time juggling multiple applications. It also means chats, phone calls, emails and other support requests are all part of the same customer record. This enables customers to have a seamless experience with your business across the channels that are right for them. If a customer reaches out via chat and then follows up with a phone call, your agents can easily pick up the conversation where it left off last. You can also track the effectiveness of each channel with analytics in one place. The result is things are easier all around: for your customers, for your agents and for your business.



Improve customer satisfaction

Provide a seamless experience across the channels that matter to your customers



Be more efficient

Agents don't have to juggle multiple products, they can serve customers across channels from a single interface



Easy to setup, easy to manage

Setting up new channels is simple and you can manage all customer interactions and analytics in one place

“With help from Zendesk, we have really been able to scale customer service. We have been able to accomplish everything we were looking to do.”

Aubrie Rice, Customer Development Manager at Le Tote



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